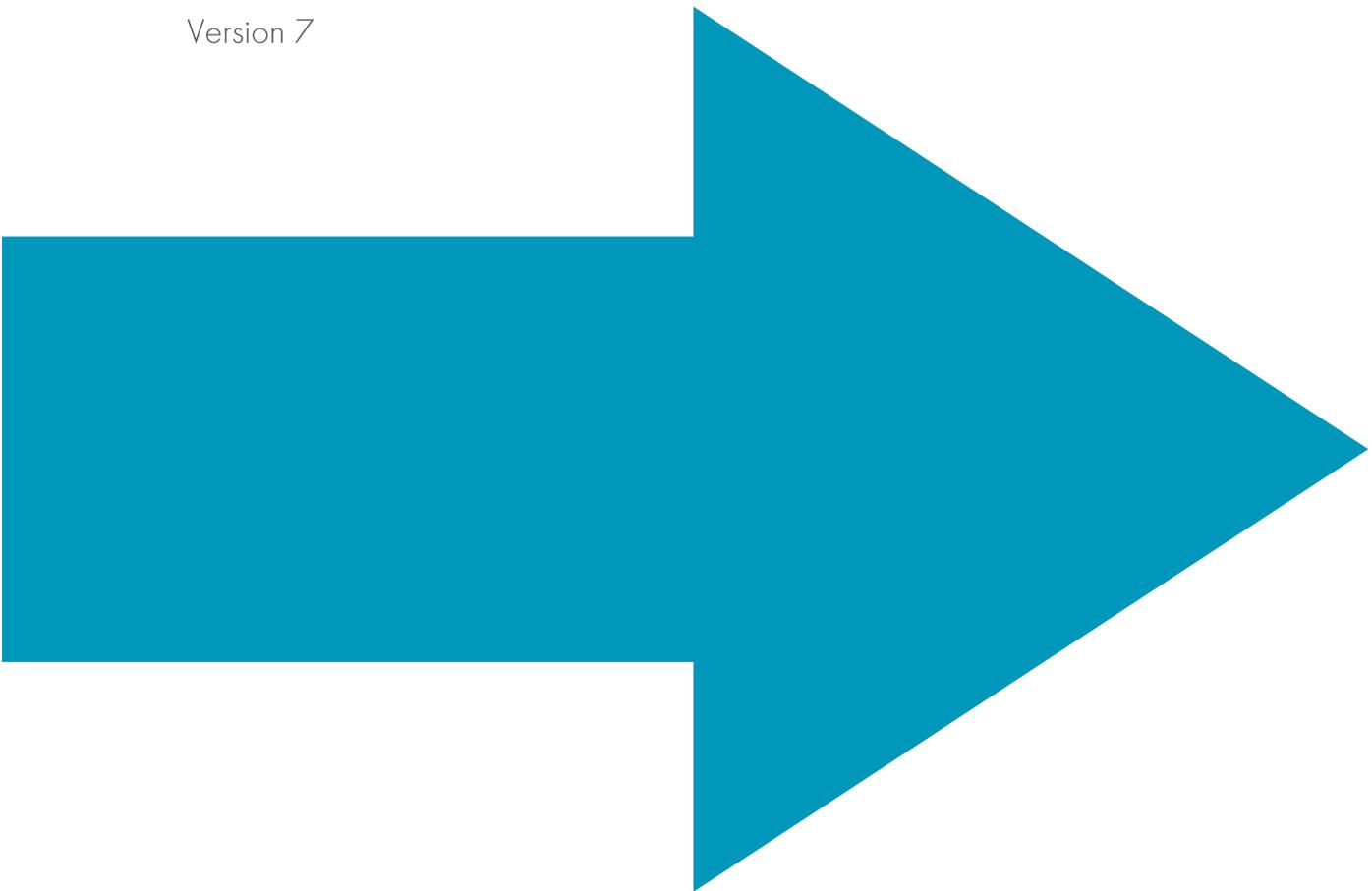


HSSE QUALITY ASSURANCE AND SOCIAL PERFORMANCE POLICY

Version 7



HSSE Quality Assurance and Social Performance Policy

Our Policy

Establish a culture that demonstrates Care, provides a safe and healthy working environment for all of our Employees and Business Partners. This will be enabled through proactive leadership, systems of work and training to ensure that people hold the requisite level of knowledge to undertake their duties safely. In addition, we will:

- Strive to minimise the environmental impact across the life of the operation of our products and services by reducing waste and making a positive contribution to biodiversity.
- Deliver value and quality products to our stakeholders whilst complying with applicable legislation, regulation, codes and consideration of industry best practice.
- Maintain a culture of care and a working environment which is psychologically safe and enables learning, where people feel valued and respected.
- Respect our neighbours and contribute to the societies in which we operate.
- Our Health, Safety, Security, Environment, Quality and Social Performance management system is aligned with the Shell SEAM Standards, state legislative requirements, international standards and community expectations.
- Defining HSSEQ & SP objectives and targets aimed at improving safety and social performance to support goal zero and provide a positive impact on the environment and our community.
- Ensuring our goals are achieved through establishing systems of work that include a robust approach to hazard and risk management.
- Imbed a continuous improvement approach by committing to ongoing investment and development of our people and fostering a learning culture.
- Engage regularly, openly and honestly with all stakeholders affected by our operations and take their views and concerns into account in decision making, striving for mutually beneficial outcomes.
- Publicly report on our performance.

Senior management demonstrates its responsibility and accountability for the implementation and support of our HSSEQ & SP management system by ensuring adequate resources and planning to meet our legislated obligations and by continuous monitoring on our performance against our objectives and targets.



Tony Keeling

VP Shell Energy Australia

1. Policy Information

Document Number	SEAHSEQ-POL-007
Policy Status	Revised July2024
Approval Body	SEAM Shell Energy Manager AU, EGM Generation
Endorsement Body	VP Shell Energy Australia
Related Policies	HSSEQ & SP Manual Retail Manual Generation Manual Powermetric Manual
Policy Maintained by:	SEAM Shell Energy Manager AU